



RMA Request Form

RMA #

Ship Returns To:
 Customer Service
 4456 Technology Dr.
 Fremont, CA 94538 510-490-8118

Please Completely and Fax
 RMA Request Form to:
 (510) 490-8119

Date Requesting:		Company Name:	
Phone Number:		Fax Number:	
E-Mail Address:		Customer Number:	

Address:					
City:		State:		Zip:	

Part #	Serial #	QTY:	Invoice #	Date:	Problem Description

REPAIR ITEM WILL BE REPAIRED OR REPLACED AND WARRANTY PERIOD IS ONE YEAR FROM DATE OF ORIGINAL COMPUTER PRO CUSTOMER INVOICE (NOT RMA REPLACEMENT DATE) UNLESS OTHERWISE STATED. COMPUTER PRO MUST RECEIVE REPAIR ITEMS WITHIN 1 YEAR OF ORIGINAL INVOICE DATE. SHIPPING INSTRUCTIONS: ONCE YOU OBTAIN RMA NUMBER, PRODUCTS MUST BE RETURNED WITHIN 5 WORKING DAYS. AFTER 5 WORKING DAYS THE RMA WILL BE CANCELLED. IMPROPER PACKAGING MAY RESULT IN PHYSICAL DAMAGE AND WILL VOID WARRANTY. UNAUTHORIZED RETURNS WILL BE REFUSED.

Additional Problem Description